

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Maureen Thomas

Electric Utility Provider : FP&L

Zip Code : 33322

Category : Power restoration time

Comments : My entire block - 14 homes - were without power for 5 1/2 days.

I don't believe any trees were down in our area to cause this outage.

All FP&L's website said was that they were working on it and power would be restored soon. I believe that just because we were only 14 homes without power that they left us for last in order to up their restoration figures so they worked on the larger outages first before ours. I have a 10 year old English Bulldog that I had to board at the vets on Thursday and Friday because it was so hot in my house and I really thought she was dying! My power came back on Friday night around 7 PM - it went out Sunday around 1 PM. I would love to know the reason for my outage because I believe it was something minor and it should have been fixed sooner. I would like to know why there was such widespread outages when this storm was basically a tropical storm and not even a Cat 1 Hurricane!! Thank you for your reviews and hopefully this does not happen again.