

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Lois Shapiro

Electric Utility Provider : fpl

Zip Code : 33156

Category : Power restoration time

Comments : As ALWAYS FPL fails to perform, before and after storm. After 40 yrs in my house, no longer trusted FPL & installed generator, they haven't not done 1 thing to improve the infrastructure in neighborhood grid. Constant costly self-promoting in media is a con. First for outage & last to restore. Their app & phone not provide info except when next bill was due!!

Time to invest in infrastructure, install underground lines at their expense, trim trees, replace old poles & lines & grids, etc. Support solar energy & bring new technology.

PSC: clear your ranks of any affiliations with utility & think like a consumer. We need watchdogs.