CORRESPONDENCE 10/13/2017 DOCUMENT NO. 08730-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No: 20170215-EU

Name: Bruce Block

Electric Utility Provider: FPL

Zip Code: 33062

Category: Power restoration time

Comments: We were without power for 100 hours. I feel that this was way too long considering the limited damage in our neighborhood. I have a hard time blaming FPL, as I don't have enough information to make that call. However it is very difficult to live without power. Especially air conditioning... i don't not know what else FPL can do except bury the power lines, and its most susceptible equipment. If it's any consolation, Comcast took over 2 weeks to restore service! That is disgracefu, inexcusable!!