CORRESPONDENCE 10/16/2017 DOCUMENT NO. 08769-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No: 20170215-EU

Name: Sandra Kivett

Electric Utility Provider: Florida Power and Light

Zip Code: 34113 Category: Other

Comments: When considering FPLs request for rate hikes and fees, please consider their nearly total lack of line maintenance. I called in MARCH requesting trees (not on my property) be trimmed from lines. FPL verified by phone call that the work needed to be done. Irma hit in September, with trees still in the lines. All powerpoles on this string were broken or split in half due to FPLs negligence. Then they need to be repaired under costly emergency conditions. To a large extent, FPL created their own nightmare. Hold them accountable for line maintenance. Nothing had been touched in my neighborhood since hurricane Wilma hit (2005).