CORRESPONDENCE 10/16/2017 DOCUMENT NO. 08838-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : ROBIN Herman

Electric Utility Provider: FPL

Zip Code: 34952

Category: Information provided by electric utility provider prior to the storm

Comments: Prior the Hurricane Matthew we contacted FPL concerning the trees that were overgrown covering the powerlines and the transformer. We were told that there was nothing they could do. We were the only house on our street that lost power during Mathew due to the tree knocking out the transformer. Now that Irma came and the trees are more over grown, the entire line was knocked down and no power due to the damage again from the growth surrounding the transformer. This time the entire street. Not only was there a downed live wire but after FPL repaired it the dead tree branch was sparking from touching the wire and actually flames came out! I called code enforcement for Port Saint Lucie and was given the information regarding whose responsible for the wires. A lot of the problems could have been prevented if the power lines were properly maintained ahead of the storms. A lot of money would be saved and not passed on to the public that is trying to avoid being without power over and over.