

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Denise Pantaleo

Electric Utility Provider : FPL

Zip Code : 33467

Category : Power restoration time

Comments : We are an 80,000 sf ice rink business at the intersection of Florida's Turnpike and Lake Worth Road. We have lost power on numerous occasions only to be told by FPL that it was a squirrel or other animal that affected the transformer. This is unacceptable. Then after Hurricane Irma, the surrounding parcels had power restored but it took 3 days before our's was restored; therefore, melting 80,000 sf of ice and flooding our facility.