CORRESPONDENCE 10/17/2017 DOCUMENT NO. 08859-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : ROBERT CUSHING Electric Utility Provider : FPL

Zip Code: 34293

Category : Power restoration time

Comments: I live in a 10 year old master planned community, called Islandwalk, in Sarasota County. All of the utilities are underground. We lost power for about 48 hours. Why did we lose power, and why 2 days before being turned back on? Other local communities with underground power did not lose power. This includes Pelican Point. There was no communication why it went out. Was it a problem with the feeder lines? Since then, I have seen FPL contractors work on what appears to be the local substation. In this area, the winds were not that bad, barely reaching hurricane force winds of 75 MPH. What would have happened if a Major hurricane hit?

We need to make sure the power companies have the hardened grid to withstand these storms. With almost 20 million people living here, we rely so much more on power, cell towers, wi fi, and cable for living.

Please ask the hard questions, and demand accountability. Trust and then verify what they do. Thank you