CORRESPONDENCE 10/17/2017 DOCUMENT NO. 08875-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Leslie Townsend

Electric Utility Provider: Florida Power and Light

Zip Code: 34234

Category: Power restoration time

Comments: During Hurricane Irma our power was out for 3 days and our neighbors were without power for a week primarily because of downed power lines. For a couple of weeks after the storm there were downed lines along the sidewalk in front of several homes that weren't live (apparently) but still lying about. We live in a beautiful, old, affluent neighborhood of heavily landscaped yards with mature trees and shrubs. The power lines run through the trees and large shrubs. If the power lines were buried it would have saved a lot of FPL customers the loss of power and for FPL a lot of time in the long run making repairs.