CORRESPONDENCE 10/18/2017 DOCUMENT NO. 08896-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : LAMONT ANDREWS Electric Utility Provider : FPL

Zip Code: 34285

Category: Information provided by electric utility provider after the storm

Comments: I was without electrical power for 8 days following hurricane Irma. It appeared the primary cause was downed trees in the area. A team from Georgia was able to finally get the power restored. In recent weeks a number of trees have been either removed or cut back away from the power lines and transformers in our block. The only communication I was able to receive came from friends who had their power restored, and that was that FPL and others were doing what they could to restore power. If the system has been hardened as we were told it seems the large older trees will continue to be the culprit. The city would do well to have and enforce an appropriate tree ordinance. There was also a huge difference in contractors hired to clean up the mess. Those with clamp trucks did a much better job than those with a forklift type pickup device. I will be looking into purchasing a generator to at least providing power to our refrigerator/freezer, and a light circuit. Thank you.