CORRESPONDENCE 10/23/2017 DOCUMENT NO. 09014-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name:

Electric Utility Provider: El801 - Duke Energy

Zip Code: 34480

Category: Power restoration time

Comments: We were out for 8 days. In the mid-2000 when the 3 hurricanes came thru, again without power for over a week. Anytime I mention we were w/out power for a week, many responses were, you have Duke don't you. Prior to Duke it was Progress, same thing. Guess if I lived in city of ocala,I'd get better service.