

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

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Electric Utility Provider : EI801 - Duke Energy

Zip Code : 34491

Category : Power restoration time

Comments : With all the advances in computerized technology, Duke Energy's system requires updating ASAP. It is an Archaic design that must be replaced by Duke Energy, the current utility company. It's almost 2018, a new era. Everything is tied to electrical current. WINDWARD HILLS in DEL WEBB SCGCC experiences power outages @ least (3) times Each week! Both my Husband & I have been disabled since birth, not since this stage in life. A/C is an integral role in my well being. During IRMA, our electricity was out (5 days! Other neighborhoods were without power (3 days, (4 days & (7 days!! One neighborhood NEVER lost power @ all. How can this be - we're all within Del Web in Summerfield?!? Ah, that's right, there are multiple grids in here. What?? Here's a great idea --- since we are & have been surviving with an antiquated system, we should be paying "Antiquated Rates"!!!!