

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Yvonne Wright Hall

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 34480

Category : Power restoration time

Comments : It was 9 days before we had power restored. Our damage was mostly trees on lines. I strongly believe the power company did not prepare for the hurricane. We are a rural area in the past when it was Florida Power Light the company would have a contractor to come through and cut the trees back off the lines. This have not been done in years. There are several new homes in the area instead of putting the lines underground Duke installed over head lines. I previously lived in SECO area and they performed line maintenance regularly. The FTC must address the fact that in modern time why people were out of power so long. Thank God it wasn't a higher category storm