CORRESPONDENCE 10/23/2017 DOCUMENT NO. 09025-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No: 20170215-EU

Name: George H

Electric Utility Provider: El802 - Florida Power & Light Company

Zip Code: 33312

Category: Power restoration time

Comments: Rather than assessing the response you should be assessing the durability of the Grid covered by FPL. As the storms proved they have been below average in hardening the Grid. Happily spending on marketing and other ventures. Months now after the storm we continue to experience almost daily surges (blackouts) ... which cause there own host of problems to your home (at least they sell surge protection to protect from which they cause). They are mainly concerned with asking to recoup any and all expenses, and rather than properly maintaining the Grid, the spend on excessive marketing and PR.... as after the hurricanes prove they are woefully inept. Thank you, George