

Brandy Butler

From: Ruth McHargue
Sent: Monday, October 23, 2017 9:26 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20170166

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, October 23, 2017 9:07 AM
To: Ruth McHargue
Subject: To CLK Docket 20170166

Copy on file, see 1258856C. Also filed for water quality, see 1258858C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Monday, October 23, 2017 6:49 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 124784

CUSTOMER INFORMATION

Name: Stork Vicky
Telephone: (407) 579-1128
Email: cstork@bellsouth.net
Address: 20902 Nettleton street Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: christopher Stork Account Number: 00024865
Address: 20902 nettleton street orlndo FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

Details:

I'm writing you today about the notice I received about another rate increase. This is already the most expensive water in all of Florida. I don't care that

Pluris had to fix their system We cant even drink the water. We have replaced our water heater four times in 14 years as the water is so bad,And they need a pay increase. I can't sell my house as no one will buy it because of the water. Your are suppose to protect the comsumer but all I see is Pluris getting rate increases and band aiding the real problem here the water quality.Im sure no one will do anything but I feel at least I voiced my opion and hope others do the same.