

Brandy Butler

From: Ruth McHargue
Sent: Monday, October 23, 2017 9:31 AM
To: Consumer Correspondence
Subject: FW: To CLK Docket 20170166

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, October 23, 2017 8:31 AM
To: Ruth McHargue
Subject: To CLK Docket 20170166

Copy on file, see 128837C. Also filed for water quality, see 1258838C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Saturday, October 21, 2017 3:26 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 124778

CUSTOMER INFORMATION

Name: Andrew McAlister
Telephone: (407) 341-4647
Email: mcalister.andrew@yahoo.com
Address: 2718 Alabaster Ave Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Caleigh McAlister Account Number:
Address: 2718 Alabaster Ave Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

Details:

Pluris in Wedgefield provides horrible service and water quality. There were caught falsifying water tests. The water quality is extremely poor. It cannot be consumed from the tap and should not be used in any capacity without being filtered. A rate increase for such poor service and product quality should not be allowed. They are doing nothing to fix the problem.