

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Howard Williams

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 34491

Category : Power restoration time

Comments : Power out hours before hurricane hit. Remained out for 4 days. Same thing in 2004. Have numerous brown outs and hours of no power. Have underground utilities but power comes from lines on hwy 441. Back of community gets power from hwy 25. They have few if any disruptions. We live in Turnberry (Spruce Creek Golf and Country). Several communities in here (both front and back) had power restored in a couple of days or never lost it at all. Grid in Turnberry here needs to be checked. Wiring on 441 needs to be improved and/or trees kept trimmed.