

**Brandy Butler**

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**From:** Ruth McHargue  
**Sent:** Tuesday, October 24, 2017 9:53 AM  
**To:** Consumer Correspondence  
**Cc:** Angie Calhoun  
**Subject:** FW: For docket 20170215  
**Attachments:** E-Form Service Outage TRACKING NUMBER 124789

Customer correspondence

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**From:** Angie Calhoun  
**Sent:** Tuesday, October 24, 2017 9:21 AM  
**To:** Ruth McHargue  
**Subject:** For docket 20170215

Customer correspondence for docket 20170215.

## Brandy Butler

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Monday, October 23, 2017 11:48 AM  
**To:** Consumer Contact  
**Subject:** E-Form Service Outage TRACKING NUMBER: 124789

### CUSTOMER INFORMATION

Name: Steve Nesgoda  
Telephone: (954) 224-2970  
Email: [slnesgoda@aol.com](mailto:slnesgoda@aol.com)  
Address: 2510 SE 11 Street Pompano Beach FL 33062

### BUSINESS INFORMATION

Business Account Name: Steve Nesgoda  
Account Number: 17307-58487  
Address: 2510 SE 11 Street Pompano Beach FL 33062

### COMPLAINT INFORMATION

Complaint: Service Outage against Florida Power & Light Company

#### Details:

Multiple power outages following Hurricane Irma on SE 11 Street while surrounding streets had power restored and it remained on. Original outages during the storm was due to vegetation issues on SE 22 Avenue, vegetation was cut and power restored on SE 11 Street. Outages occurred over the next four days due to breaks in the high voltage line on SE 11 Street, seven splice repairs on were done SE 11 St. as a fix for continued outages. Obviously a new high voltage line is needed to avoid continued problems.

PSC was contacted previously