CORRESPONDENCE 10/24/2017 DOCUMENT NO. 09118-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Connie Giliberto

Electric Utility Provider: El802 - Florida Power & Light Company

Zip Code: 33455

Category: Power restoration time

Comments: While we applaud their hard work (as well as those from other states here to help) it took 3 1/2 days to get power back. We had electricity during Irma, but once she passed, electric went out & remained out for the 3 & 1/2 days. Francis and Jeanne over 10 years ago gave us less grief. Maybe we can further harden these areas? We realize Irma hit the entire state this time & know they all worked very hard. It just seems to me areas that had electricity throughout Irma shouldn't have gone completely out for so long after she well had passed.