

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Doreen Harwood

Electric Utility Provider : EM863 - Beaches Energy Services

Zip Code : 34996

Category : Power restoration time

Comments : Appreciate all FPL does and know everyone worked hard. To provide feedback:

Power was lost really early before anyone and took a long time to turn on - 5 days whereas Sewalls Point and other areas in Palm City never lost power at all. I believe this is due mainly to the trees and such that hit and go above the power lines in my backyard, Cedar Pointe Apartments, around our neighborhood and along Monterey and East Ocean Blvd. Cedar Pointe Plaza which is a business didn't have power for 5 days as well and we run on that line and typically receive power back after a few days. As a result of power outage we lost food and my parents stayed with us and their health suffered. This to be resolved before any other hurricanes hit our area. These areas are not maintained and power lines hang low.

In addition as of this date almost two months later there is still lots of yard debris in our neighborhood that has not been picked up. This is unacceptable this long after a hurricane.