

Brandy Butler

From: Ellen Plendl
Sent: Wednesday, October 25, 2017 4:04 PM
To: Consumer Correspondence
Subject: Docket 20160101
Attachments: cal-butler-response.pdf; Cal Butler-662792-PSC

See attached email and reply and add to the correspondence side of Docket 20160101.

Brandy Butler

From: Andrew, Tyler <Tyler.Andrew@eog.myflorida.com>
Sent: Tuesday, October 24, 2017 5:39 PM
To: Ellen Plendl
Subject: Cal Butler-662792-PSC
Attachments: Cal Butler-662792-PSC.pdf

Dear Ellen:

Please find attached correspondence received by the Governor's Office of Citizen Services. This correspondence is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Tyler L. Andrew
Office of Citizen Services
Executive Office of the Governor
Email: Tyler.Andrew@eog.myflorida.com
Desk: 850-717-9418

Utilities
Tyler

October 09, 2017

The Honorable Rick Scott
Office of the Governor
400 Monroe Street
Tallahassee, Florida 32399

Dear Governor Scott:

First, let me mention that my wife and I are registered Republicans and fully support you as governor of our state. We will continue this support should you aim for the Senate.

My purpose in writing this letter, however, is to call your attention to a recent PSC assessment for waste water treatment approved by the Public Service Commission. The adjustment is minimal for those who exceed water usage yet increases by a whopping 71.5% for residents who use the lowest amount. I am a resident of the Cross Creek Community Assoc. in Fort Myers. We are a group of over 900 residents who are subject to this 71.5% increase. Virtually all of us who reside here are retired and on fixed incomes. Let me request, therefore, that you look into this on our behalf. A letter from our president, Frank Maranto, was sent on 10/1 outlining more specifically this inequity.

Yours truly,



Cal Butler
13091 Cross Creek Blvd., Unit 302
Fort Myers, FL 33912
239-768-1897

cc: Frank Maranto

662-792 3-0.
DUE 10-31-17



13091
For

FT MYERS FL 339

10 OCT 2017 PM 6 L



The Honorable Rick Scott
Off of the Governor
400 Monroe St.
Tallahassee, FL 32399

32399-653639



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Public Service Commission

October 25, 2017

Mr. Cal Butler
13091 Cross Creek Boulevard, Unit 302
Fort Myers, FL 33912

RE: FPSC Inquiry 1259271C

Dear Mr. Butler:

The Governor's office forwarded a copy of your correspondence regarding Utilities, Inc. of Florida (UIF) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. The PSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. You expressed concern about UIF's increase in its water and wastewater rates in Lee County, specifically in the Cross Creek neighborhood in Fort Myers.

The Commission held nine customer service hearings across the state in January, February, and May 2017 and a technical hearing was held in Tallahassee in May. The Commission's decision to approve uniform rates for all UIF water and wastewater systems was based on the testimony and evidence provided by the utility, Commission staff, customers, the Office of Public Counsel, and other intervenors in the docket during those hearings.

The Commission considered not only the prudent costs associated with operating and maintaining the individual UIF systems, but also the potential impact of future investment by the utility as they continue to repair and replace aging infrastructure and make improvements to address quality of service issues related to color and odor in the treated water. Many of the UIF water and wastewater systems serve a small number of customers and large investments can have a significant impact on those system rates. By consolidating the utility's systems for rate setting purposes, the costs associated with future investments for all systems will be spread across a larger customer base, mitigating the rate impact for all customers. The Commission's decision in this most recent case affected customers of some systems more than others, however, in the long run it is expected that all customers will share the benefit of consolidated rates.

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PSC Website: <http://www.floridapsc.com>


Internet E-mail: contact@psc.state.fl.us

Mr. Cal Butler
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October 25, 2015

We appreciate your comments will add your correspondence to Docket No. 20160101-WS.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in blue ink that reads "Randy Roland". The signature is cursive and stylized.

Randy Roland
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

RR:mep