

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Rafael Copa

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33304

Category : Power restoration time

Comments : First the survey should have allowed for an "All of the above" option as FPL failed on all three options provided. I was with out power for two weeks. I had a large neighbors tree fall on my powerline, the powerline and steel cable cutting into the center of the tree trunk. The line and tree were not visible from the street. I made repeated calls to FPL to warn them since this danger was not visible from the street. The repair men working in the neighborhood were rude and waved me not to talk to them. I just wanted to warn them. After two weeks the power was turned on with out the tree being removed. This was very dangerous as the cable and the now dry tree hung very low and were would certainly going to catch fire. Because they needed to turn power on quickly to justify the 3 billion collected as a surcharge over the previous decade they placed my home at risk. Careless and Disgusting. But you go ahead and allow them an additional surcharge. I am beyond upset.