CORRESPONDENCE 10/30/2017 DOCUMENT NO. 09279-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

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Electric Utility Provider: El802 - Florida Power & Light Company

Zip Code: 33062

Category: Power restoration time

Comments: I read that the PSC is going to grant FP&L a surcharge to once again recoup storm damage costs from Irma. Myself and my neighbors were without power for 5 days which also cost us a lot of money that we will not be reimbursed for. Before the PSC grants FP&L their surcharge, I would like to know where 3 billion dollars went hardening the grid. Considering this 3 billion dollars was spent to make the grid capable of withstanding 140 mph winds, it seemed to collapse with only tropical storm force winds & a few Cat 1 hurricane force winds. 90% of the people in south Florida lost their power for an extended period of time including myself. Being it took 5 days to restore my power there was obviously more than 1 or 2 wires down. It seems to me the only thing that got hardened were some pockets. FP&L is blaming everything under the sun for the power going out & staying out. It's time for them to accept some of the blame & eat some of the costs before the surcharge is granted.