

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Sabine Kirschbaum

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33432

Category : Power restoration time

Comments : It took ONE WEEK to restore power to my house, temperature inside was above 100 degrees!

Had to find a hotel for myself and my dog. (My heart goes out for people unable to afford a hotel...!). Lots of unexpected expenses (hotel, restaurant food, rotten food at home, dead landscape (watering system not working), pp.

FPL announced tree-cutting crews before storm - never showed up to do the work.

Communication system with FPL not working at all and how would it if you don't have power, don't have Internet access?

Very sad for this country to go back to Third World Country status during these events!