Brandy Butler

From: Office of Commissioner Brown

Sent: Wednesday, November 01, 2017 9:23 AM

To: Commissioner Correspondence

Subject: FW: Irma

Good Morning,

Please place the attached email in Docket No. 20170000-OT. Thank you.

----Original Message-----

From: Bruce Block [mailto:brucedblock@icloud.com]

Sent: Friday, October 27, 2017 8:48 AM To: Office of Commissioner Brown

Subject: Irma

Good morning Ms. Brown;

I just finished reading today's article in the Sun Sentinel regarding surcharges to recoup Irma's expenditures by FPL. I am in favor of the \$5.50 per month fee. I hope that you get approved for that amount & not brought back down to the \$4.00.

With that being said, I lost my power on Sunday morning, and went 100+ hours before restoration. It was a very trying 4+ days, I will tell you that. Due to the Houston disaster, ice was not available, and on day 3, I had to call The Hillsboro Beach Police for help. Luckily, they came through for me as I need medication kept cold, and they were able to scrounged up 3-4 pounds for me. Life saving.

I totally understand that us mortal humans are no match for "Mother Nature", however, I'm sure there are steps that can be taken to sure up the FPL infrastructure. Burying lines is probably the most effective, especially on the barrier islands where I reside. I'm sure I'm not alone in saying, that "I have no problem paying for a more secure, & dependable FPL".

Thank you Ms. Brown! Have a safe & wonderful winter.

Sincerely, Bruce

Sent from my iPad XX, AK479 (2018, Prototype)

Thank you, Bruce

Sent from my iPad 6, AK479 (Prototype)