

**Brandy Butler**

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**From:** Angie Calhoun  
**Sent:** Wednesday, November 01, 2017 2:10 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20170166

Customer correspondence for docket 20170166.

-----Original Message-----

From: Consumer Contact  
Sent: Wednesday, November 01, 2017 1:53 PM  
To: Angie Calhoun  
Subject: To CLK Docket 20170166

Copy on file, see 1260150C. Also filed for water quality concerns, see 1260152C. DHood

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Wednesday, November 01, 2017 1:45 PM  
To: Consumer Contact  
Subject: E-Form Improper Billing TRACKING NUMBER: 124908

**CUSTOMER INFORMATION**

Name: Maria Gutierrez  
Telephone: (321) 501-3806  
Email: [Herrera\\_cuello@yahoo.com](mailto:Herrera_cuello@yahoo.com)  
Address: 2743 Ballard Ave Orlando FL 32833

**BUSINESS INFORMATION**

Business Account Name: Maria Gutierrez  
Account Number:  
Address: 2743 Ballard Ave Orlando FL 32833

Water County Selected: Orange

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Pluris Wedgefield, Inc.  
Details:

Pluris of Wedgefield is charging too much money for water and the water ia not even safe to drink. Even if my family doesn't use one drop of watwr, we would still have to pay about #56.00 dollars a month. In addition to the already high water price, Pluris is wanting to increase the rate again!!! This is not right!!! Please look into this!! Thank you.