

Brandy Butler

From: Brandy Butler on behalf of Records Clerk
Sent: Thursday, November 02, 2017 9:37 AM
To: 'Connie'
Cc: Consumer Contact
Subject: RE: Rate increase DOC#20170166-WS

Good morning Ms. Macaluso,

We will be placing your comments below in consumer correspondence in Docket No. 20170166 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brandy Butler
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-7123

-----Original Message-----

From: Connie [<mailto:conniemacaluso@gmail.com>]
Sent: Thursday, November 02, 2017 9:26 AM
To: Records Clerk
Subject: Rate increase DOC#20170166-WS

I can't believe that Pluris is asking for another rate increase, I could understand it if the quality of drinking water had changed but nothing has changed.

It's pretty sad that when living on a fixed income you have to spend your money on bottled water & stronger chemicals to clean your sinks, toilets & tubs.

How truly pathetic.

I have a totally blind/seizure victim spouse that is on strong medication for his seizures, we buy bottled water so the chemicals that Pluris uses won't affect him.

Please reconsider your decision.

They don't need an increase

We need the county to act after all we are human beings.

Thank you

Connie Macaluso

Sent from my iPhone