

Brandy Butler

From: Brandy Butler on behalf of Records Clerk
Sent: Friday, November 03, 2017 8:41 AM
To: 'Carol Robinson'
Cc: Consumer Contact
Subject: RE: Docket#: 20170166-WS

Good morning Mr. and Mrs. Robinson,

We will be placing your comments below in consumer correspondence in Docket No. 20170166 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brandy Butler

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-7123

From: Carol Robinson [<mailto:cnikilinn@yahoo.com>]
Sent: Thursday, November 02, 2017 10:10 PM
To: Records Clerk
Subject: Docket#: 20170166-WS

My husband and I would like to object to the proposed rate increase requested by Pluris. The quality of the water is horrible. It is totally undrinkable. We do not even give it to our pets. It is also a constant battle with hard water build-up with anything it comes in contact with.

There are three people in our family, two of which are at work during the day and our bill is still over \$100.00 a month. We do not use irrigation for our yard with water provided by Pluris and we do not wash our vehicles at home. We watch our usage very carefully, and yet our bill is over \$100.00 a month, I (Carol) should not feel that I cannot take a shower or bath everyday to keep the water bill down.

Thank you for your time.

Carol and Darrel Robinson
20850 Marlin Street
Orlando, Florida 32833