Brandy Butler

From: Angie Calhoun

Sent: Monday, November 06, 2017 10:11 AM

To: Consumer Correspondence

Cc: Diane Hood

Subject: FW: To CLK Docket 20160101

Attachments: E-Form Improper Billing TRACKING NUMBER 124954; E-Form Improper Billing

TRACKING NUMBER 124955

Consumer correspondence for docket 20160101.

Angie Calhoun

From: Diane Hood

Sent: Monday, November 06, 2017 9:57 AM

To: Angie Calhoun

Subject: To CLK Docket 20160101

Copy on file, see 1260529C. DHood

Brandy Butler

From: consumerComplaint@psc.state.fl.us

Sent: Monday, November 06, 2017 8:29 AM

To: Consumer Contact

Subject: E-Form Improper Billing TRACKING NUMBER: 124955

CUSTOMER INFORMATION Name: Christopher Sampson Telephone: (386) 882-2455

Email: Csampson1971@gmaol.com

Address: 221 Pheasant Run Ct. Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Christopher Sampson Account Number: 9167864198

Address: 221 Pheasant Run Ct. Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Improper Billing against Utilities, Inc. of Florida

Details

My bill doubled this month and says we used more in October than any other month this year which is crazy. Please fix

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