

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Monday, November 06, 2017 3:47 PM  
**To:** 'helensearle@rocketmail.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20170007 – Deny FPL’s request to bill families for clean up costs

Good afternoon Ms. Searle,

We will be placing your comments below in consumer correspondence in Docket No. 20170007 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brandy Butler  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

-----Original Message-----

**From:** [helensearle@everyactioncustom.com](mailto:helensearle@everyactioncustom.com) [<mailto:helensearle@everyactioncustom.com>]  
**Sent:** Monday, November 06, 2017 11:53 AM  
**To:** Records Clerk  
**Subject:** Docket No. 20170007 – Deny FPL’s request to bill families for clean up costs

Dear FL PSC,

FPL customers should never have to pay to clean up the company’s own messes, especially this one at the Turkey Point plant. It is absolutely inconceivable that customers of a company, which, by the way, made record profits last year and have done so many, many times before, should pay clean up costs for a mess that has knowingly been developing on FPL’s watch for 40 years.

The company should have known long ago that its cooling canals were creating a growing underground contamination plume in the drinking water aquifer. FPL should have acted prudently in addressing its problems - it did not. It sat on its hands for decades and only recently began to consider a solution to the problem. Why should I pay for decades of mistakes by FPL?

To compound the atrocities, FPL was recently granted a rate hike and also wants to request recovery of over \$1 billion from customers due to storm damage--really now! Florida’s families should not have to pay over \$200 million to FPL to cover FPL’s inaction to address pollution from its cooling canals, nor for storm clean-up due to even further lack of maintenance of the power lines.

FPL should pay to clean up its own mess, not customers. Please vote to deny FPL’s unfair, unreasonable, greedy request to even further saddle families with more costs and higher bills.

Sincerely,

Helen Searle  
925 Gull Rd Venice, FL 34293-6483  
[helensearle@rocketmail.com](mailto:helensearle@rocketmail.com)