CORRESPONDENCE 11/7/2017 DOCUMENT NO. 09556-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Margaret Parchment

Electric Utility Provider: EC901 - Central Florida Electric Cooperative, Inc.

Zip Code: 33309

Category: Information provided by electric utility provider after the storm

Comments: F P& L as a monopoly is not worth all it asks of consumers. I had no light for one week, and my bill was in no way reduced. I called them about a tree in my backyard, which hung close to the line and they said there wouldn't be a problem, yet it was a tree from another yard that blew the transformer in my area. Shoddy, shoddy