

Brandy Butler

From: Angie Calhoun
Sent: Tuesday, November 07, 2017 10:31 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20160101
Attachments: Utilities, Inc. Florida Docket No. 20160101approved rate increase request; E-Form Other Complaint TRACKING NUMBER 125010; E-Form Other Complaint TRACKING NUMBER 125011; E-Form Other Complaint TRACKING NUMBER 125012; Utilities Inc FL Docket 20160101

Consumer correspondence for docket 20160101

From: Diane Hood
Sent: Tuesday, November 07, 2017 10:30 AM
To: Angie Calhoun
Subject: To CLK Docket 20160101

Copies on file. DHood

Brandy Butler

From: Anne lynch <annelynch2@hotmail.com>
Sent: Monday, November 06, 2017 9:54 PM
To: Consumer Contact
Subject: Utilities, Inc. Florida Docket No. 20160101approved rate increase request

Utilities, Inc. was granted an obscene rate increase by you, the 'rubber stamp' PSC members, on August 3rd, 2017. As a Utilities, Inc. consumer and as a taxpayer, I ask you to consider what other business can double (or more) their revenue with one request to the PSC? Answer: Only a monopoly can!! In this case, Utilities Inc. of Florida did. As taxpaying citizens, we have NO choice for our water/sewer service. If pricing is outrageous and/or service becomes intolerable, we have no choice but to pay the price or sell our home to relocate. That is not a choice a taxpaying homeowner should be forced to make. I respectfully submit that the approved Utilities Inc. increase should be implemented ratably over a reasonable time period, say 10 years and calculated on a more current Return On Equity formula, such as 50% of the current 10.4%. The PSC should consider reducing their Return On Equity rate to 5.2%, which would be more in-line with current long-term capitalization rates. ROLL BACK the obscene rate increase.

Norman and Anne Lynch
106 Bay Hammock Ln
Longwood, FL 32779
407-862-7655

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, November 07, 2017 8:47 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125010

CUSTOMER INFORMATION

Name: francis morda
Telephone:
Email: fmorda1@cfl.rr.com
Address: 131 tarry town trail longwood FL 32750

BUSINESS INFORMATION

Business Account Name: utilities inc
Account Number:
Address: 200 Weathersfield Ave, Altamonte Springs FL 32714

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

My water bill went from 40 last month and this month (October) it went up to 116. I called Utilities inc and the customer service representative explained the rates and told me not to water my lawn. I water 1-2 times a week depending on the time of year. Should a utilities company be allowed to triple my bill? I hope not.

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, November 07, 2017 9:28 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125011

CUSTOMER INFORMATION

Name: Andres and Joyce Halter
Telephone: (407) 331-1577
Email: joycehalter@hotmail.com
Address: 1209 Baypoint Ct. Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Andres and Joyce Halter Account Number: 6997200000
Address: 1209 Baypoint Ct. Longwood FL 32750

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

RE: "Utilities, Inc. Florida Docket No. 20160101 approved rate increase request"

We are writing to protest the latest increase granted to Utilities, Inc. in Seminole County, FL. Our water bill has doubled and we as senior citizens on a fixed income are greatly stressed over being able to pay this increase. It is excessive and was approved without consideration of all of the consumer input against such a huge increase at one time. Please reverse this decision in consideration of the hardship this places on customers with Utilities, Inc.

Thank you.

Andrew and Joyce Halter

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, November 07, 2017 9:40 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125012

CUSTOMER INFORMATION

Name: gretchen griffith
Telephone: (407) 619-5501
Email: cgriffith@peocost.com
Address: 1477 Grace Lake Circle Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: gretchen griffith Account Number: 4181683934
Address: 1477 Grace Lake Circle Longwood FL 32750

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

My bill increased in September by 71.7%. I was under the impression that this was a monopoly regulated by the utility commission. If this increase was authorized, it is outrageous and should be overturned.

Brandy Butler

From: Jessie Tatterson <jctatts@aol.com>
Sent: Tuesday, November 07, 2017 9:58 AM
To: Consumer Contact
Subject: Utilities Inc : FL Docket 20160101

Complaint: FL Docket 20160101

We wish to file a complaint against the water rate increase (> 71%), approved for Utilities Inc.. This increase is unreasonable and places great financial burden on many - especially the elderly - living in the area affected.

Jessie Tatterson

1718 Markham Glen Circle, Longwood, FL 32779.

Sent from my iPhone