

Brandy Butler

From: Angie Calhoun
Sent: Tuesday, November 07, 2017 2:20 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20160101

Customer correspondence for docket 12160101.

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, November 07, 2017 1:07 PM
To: Angie Calhoun
Subject: To CLK Docket 20160101

Copy on file, see 1260978C. Also filed for water quality, see 1260979C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Tuesday, November 07, 2017 12:02 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125023

CUSTOMER INFORMATION

Name: Crystal Mullet
Telephone: (614) 395-2353
Email: cjmullet@cfl.rr.com
Address: 252 E Hornbeam Dr Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Crystal Mullet
Account Number: 3721902117
Address: 252 E Hornbeam Dr Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

The rate increase for water and sewer that Utilities, Inc. has imposed is NOT reasonable. Especially considering the quality of water; I have to clean black "gunk" off of every one of our faucets. Please do something about this unreasonable and egregious rate increase! Thank you.

PSC was contacted previously