

**Nickalus Holmes**

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**From:** Ruth McHargue  
**Sent:** Thursday, November 09, 2017 12:41 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood; Janet Brunson  
**Subject:** FW: To CLK Docket 20160101  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 125049; E-Form Other Complaint TRACKING NUMBER 125050; E-Form Other Complaint TRACKING NUMBER 125051

[Customer correspondence](#)

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**From:** Diane Hood  
**Sent:** Wednesday, November 08, 2017 4:21 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 20160101

Copies on file. DHood

## Nickalus Holmes

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, November 08, 2017 2:55 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 125051

### CUSTOMER INFORMATION

Name: Theresa McHale  
Telephone: (407) 353-6003  
Email: [hngmack@aol.com](mailto:hngmack@aol.com)  
Address: 365 Winchester Pl Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Theresa McHale  
Account Number: 0588316230  
Address: 365 Winchester Pl Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

The increase has more than doubled my water bill. I do not think it could be possible to need such a huge increase at one time. There has to be something very wrong with this company and I think the customers need to be taken into consideration on this subject.

## Nickalus Holmes

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, November 08, 2017 12:46 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 125050

### CUSTOMER INFORMATION

Name: Denise Kriscunas  
Telephone: (407) 492-3313  
Email: [dlkriscunas@aol.com](mailto:dlkriscunas@aol.com)  
Address: 272 E Long Creek Cv Longwood FL 32750

### BUSINESS INFORMATION

Business Account Name: Denise Kriscunas  
Account Number:  
Address: 272 E Long Creek Cv Longwood FL 32750

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

My water bill has been gradually increasing each month. I know I used my sprinklers less in October as I was waiting to re-sod my lawn, however, my bill was over \$27 more than September.

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, November 08, 2017 12:41 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 125049

### CUSTOMER INFORMATION

Name: Beda Kantarjian  
Telephone: (407) 332-7032  
Email: [anhingabik@gmail.com](mailto:anhingabik@gmail.com)  
Address: 99 Hickory Tree Rd. Longwood FL 32750

### BUSINESS INFORMATION

Business Account Name: 8283400000  
Account Number:  
Address: 99 Hickory Tree Rd. Longwood FL 32750

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:

I along with others did all the right things: attended meetings, signed petitions, presented facts to PSC, yet our opinions were brushed aside in favor of a conglomerate from Canada. Their purpose is to make money. That's it. They expend as little as possible to bring us clean water. Wanna see more black goo from more faucets? Wanna review video of Utilities Inc. executive saying his goal is for us to pay as much for water as electricity. They are on their way. My bills have almost doubled. I am NOT a big user, which they profess to be going after. 2680 gallons last month. PUBLIC Service Commission does not serve the public. What a joke.

A major point I'd like to make is that I don't think foreign companies should be allowed to own vital U.S. utilities and infrastructure.

What do I expect from you? I wish I could say that you would represent US, the citizens. We pay your salary, but don't pad your pockets or line up jobs for you in the future, so I'm dreaming. There's going to be a big push to return to elected PSC. Don't any of you bother to run.