

Brandy Butler

From: Ruth McHargue
Sent: Thursday, November 09, 2017 2:21 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 20160101

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Thursday, November 09, 2017 1:35 PM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copy on file, see 1231139C . Also filed for improper billing, see 1261309W. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Wednesday, November 08, 2017 11:59 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125048

CUSTOMER INFORMATION

Name: Marion Rodrigue
Telephone: (407) 829-6556
Email: marion@familyrodrigue.com
Address: 2708 Deer Berry Court Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Marion Rodrigue
Account Number: 582450000
Address: 2708 Deer Berry Court Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

My average water bill was \$20 - this months bill is \$169!!!! This increase is outrageous.