

STATE OF FLORIDA



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Public Service Commission

November 9, 2017

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COMMISSION
CLERK

Chris Johnson
K W Resort Utilities Corp.
6630 Front Street
Stock Island, FL 33040-6050

Re: Docket No. 20170086-SU - Investigation into the billing practices of K W Resort Utilities Corp. in Monroe County

Dear Mr. Johnson:

In lieu of Commission staff's recently completed audit report; please respond to the following data request inquiries no later than December 7, 2017:

1. Please explain in greater detail the utility's policy with respect to customer requests to discontinue service when the property is no longer occupied.
2. Please explain in greater detail the utility's policy with respect to continuing to bill customers whose homes were affected by the recent hurricanes.

Sincerely,

A handwritten signature in cursive script that reads "Marissa Friedrich".

Marissa Friedrich
Public Utility Analyst, Division of Economics

cc: Office of Commission Clerk (Docket No. 20170086-SU)
Martin S. Friedman (via email)