

STATE OF FLORIDA



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(850) 413-6410

Public Service Commission

November 9, 2017

Mr. Brian R. Keller
The Harbor
2840 West Bay Drive, #174
Belleair Bluffs, FL 33770
bk@primeincome.properties

RECEIVED-FPSC
2017 NOV -9 PM 2:46
COMMISSION
CLERK

Re: Docket No. 20170178-WS - Application for original certificates of authorization for existing utility currently charging for water and wastewater service in Polk County, by The Harbor

Dear Mr. Keller:

By this letter, Commission staff requests that The Harbor (The Harbor or utility) provide responses to the following data requests:

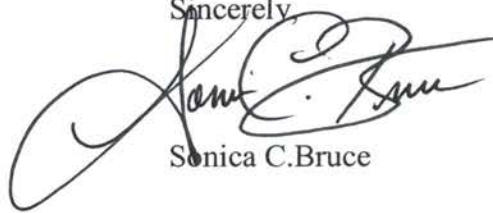
1. The utility's application indicates that the customers on Opal Drive receive water service from The Harbor, but not wastewater service. Please explain how the mobile homes and RVs on Opal Drive receive wastewater service.
2. The utility's application indicates that customers outside the resort are charged more for water service than customers within the resort. Please explain why the utility charges different rates for areas outside the resort and how those rates were developed.
3. In the utility's proposed tariff sheets, the utility did not provide an application for service or a sample customer bill. Please provide the application and a sample customer bill.
4. In the utility's proposed water tariff, it states that customers who own washers are charged an additional \$15 for water service. Please explain why customers are charged more if they own a washer. Are there any other supplementary charges that might apply to customers?
 - a) How does the utility identify whether a customer has a washer?
 - b) How does the utility identify whether a washer is added or removed from an existing customer location?

Mr. Keller
Page 2
November 9, 2017

5. The utility's application for new rates and charge indicates that the charges are for water, sewer, and garbage. Please describe the costs associated with garbage that are included in the utility rates and charges.
6. Please provide any areas within the utility's service area where water or wastewater service might be communal. For example, is there a water hookup for cleaning and other needs in the RV and boat storage area?
7. The utility's application indicates that the utility is currently built out and cannot add any additional connections. Please explain the intended use for the vacant lot held for future mobile homes on the utility service area map provided in the application.

Please respond to staff's data request by November 29, 2017. Please submit your response to the Office of Commission Clerk, Docket No. 20170178-WS, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850. The information should not be addressed to staff. If you have any questions, please feel free to contact me at (850) 413-6994.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonica C. Bruce", written over a large, stylized flourish.

Sonica C. Bruce

SB

cc: Office of Commission Clerk (Docket No. 20170178-WS)