

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Neil Plakcu

Electric Utility Provider : E1802 - Florida Power & Light Company

Zip Code : 33019

Category : Power restoration time

Comments : FPL and been granted rate hike to strengthen the electrical grid from storm damage. Where I live we have buried electrical lines underground, yet man of the feeder lines are still on old wooden electrical poles that are almost tipping over. PPL has down a terrible job this past 2 years in having it sub contractors cut tree branches that have been growing into power line even when reported. The outage reporting system online, by cellphone, or telephone was a total fiasco. The keep want more rate hikes, but they have not even done the worked them promised to strengthen the electrical grid from the millions in rate hikes they have already received. I was without power for 5 days after Irma. Terrible customer service with restoration times and schedules from FPL.