

Brandy Butler

From: Ruth McHargue
Sent: Tuesday, November 14, 2017 5:06 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 20160101
Attachments: Utilities, Inc. Florida Docket No. 20160101 approved rate increase request

[Customer correspondence](#)

From: Diane Hood
Sent: Tuesday, November 14, 2017 4:27 PM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copies on file. DHood

Brandy Butler

From: Crystal Kinsey <crykinsey@gmail.com>
Sent: Monday, November 13, 2017 9:09 PM
To: Consumer Contact
Subject: Utilities, Inc. Florida Docket No. 20160101 approved rate increase request

Crystal Kinsey
3862 Watercrest Drive
Longwood
Sweetwater Springs neighborhood

I'm sending this email as a complaint on the ridiculous rate hike on my water bill. This is unfair and unreasonable to ask a family on a budget to now pay 130% more on their utility bill. Why not increase this gradually so families can adjust over time? I do not even understand how this got approved?

Sent from my iPhone