

Brandy Butler

From: Ruth McHargue
Sent: Wednesday, November 15, 2017 9:33 AM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 20160101

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, November 15, 2017 9:17 AM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copy on file, see 1261803C. Also filed for improper billing, see 1261816W. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Tuesday, November 14, 2017 10:39 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 125154

CUSTOMER INFORMATION

Name: Sheri Cuff
Telephone: (407) 383-6097
Email: scuff@cfl.rr.com
Address: 1486 Grace Lake Cicrle Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: 8148110000
Account Number: 8148110000
Address: 1486 Grace Lake Cicrle Longwood FL 32750

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Improper Billing against Utilities, Inc. of Florida
Details:

Our bill has doubled almost tripled in the past two Months and we have no alternate options it seems like gauging or deregulation is in order. It's not affordable