CORRESPONDENCE 11/20/2017 DOCUMENT NO. 09981-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Daniel McMahon

Electric Utility Provider: El802 - Florida Power & Light Company

Zip Code: 34117 Category: Other

Comments: If FPL requests a rate hike for Irma please consider how they have lacked in completing even basic maintenance to their facilities. From June 2017 to Oct. I had no less than 27 power outages of some sort. I was without power for 12 days after Irma. The lines serving my home have more than 15 lightning arresters, 2 Inteliruper breakers and an isolator in need of repair. The lack of regular maintenance goes on from year to year, I have made several complaints to the PSC with an ongoing complaint at this time. Although the PSC has been very helpful, the electric problems continue.

Nearly all of the outages I have had would have been eliminated by underground service. If FPL is committed to supplying quality and reasonably reliable electric service they should have a 10 or 25 year plan to bury all of the wires. This would make it safer for Floridians and a more desirable place to live. For any rate hike, please have FPL submit a plan to place their entire system underground.