CORRESPONDENCE 11/21/2017 DOCUMENT NO. 09983-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Sheldon Simon

Electric Utility Provider: El802 - Florida Power & Light Company

Zip Code: 33410

Category: Information provided by electric utility provider after the storm

Comments: It has been over two months since we had a hurricane and Florida Power and light have ignored our requests to fix and repair the lights in my community. What is going on that hazardous lights and no lights still existed in my development with over 950 homes - I walk my dog and it is impossible to see cars/people and even the curb. Why do we pay so much money for such little service-How does Tallehassee allow this, there are children at risk, senior citizens at risk and if I or my wife fall and get hurt-I promise you everyone will know about the neglect and the negligence of the State of Florida and their utility providers. I do not live in a third world country what the hell is going on with Florida!!