

Brandy Butler

From: Ruth McHargue
Sent: Wednesday, December 06, 2017 9:25 AM
To: Consumer Correspondence
Subject: docket 20160101

Customer correspondence

From: Dennis Sedor [<mailto:dsedor@cfl.rr.com>]
Sent: Wednesday, December 06, 2017 7:34 AM
To: Ruth McHargue
Subject:
Importance: High

Here is an email directly from Utilities, INC stating the new rates - which average out to a 42.5% increase.

Seriously - how could you possibly OK this outrageous raise?

This is our new residential rates. I can explain those to you. The base charge went from \$4.49 to \$10.82. The water usage was \$1.63 and it went to \$2.56. The sewer base charge was \$15.19 and its now \$25.35. Price per 1,000 didn't change. If it was flat rate it went from \$22.08 to \$45.60. That is all I can explain to you.

Paul W.

Customer Service Representative

Utilities INC.