

State of Florida



# Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** December 7, 2017  
**TO:** Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk  
**FROM:** Rosanne Gervasi, Senior Attorney, Office of the General Counsel *rs*  
**RE:** Filings/e-mails to be included in Docket No. 20170233-TL

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Please place the attached e-mails in Docket No. 20170233-TL. Please also move the following documents from the 2017 undocketed file to Docket No. 20170233-TL:

- ✓ Document No. 05477-2017, filed June 22, 2017
- ✓ Document No. 05537-2017, filed June 26, 2017
- ✓ Document No. 05874-2017, filed July 14, 2017
- ✓ Document No. 06195-2017, filed July 25, 2017
- ✓ Document No. 06199-2017, filed July 25, 2017
- ✓ Document No. 07051-2017, filed August 14, 2017
- ✓ Document No. 07054-2017, filed August 14, 2017
- ✓ Document No. 07348-2017, filed August 29, 2017

Thank you.

RECEIVED-PPSC  
2017 DEC -7 AM 8:10  
COMMISSION  
CLERK

## Rosanne Gervasi

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**Subject:** FW: Lifeline rule

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**From:** Meehan, Robert [<mailto:Robert.Meehan@fairpoint.com>]  
**Sent:** Thursday, July 13, 2017 11:33 AM  
**To:** Rosanne Gervasi  
**Cc:** Morrison, Ann (Portland, ME)  
**Subject:** RE: Lifeline rule

Good morning Rosanne,

I did not find a way on the FLPSC website to enter a comment on the draft revisions to Rule 25-4.0665 (Lifeline) so am passing along FairPoint's initial comments by way of an email to you. Hope this works for you.

As a preliminary matter, GTC, Inc. d/b/a FairPoint Communications supports the proposed revisions to Rule 25-4.0665 (Lifeline Service) as well as the proposal to repeal Rule 25-4.113 (Refusal or Discontinuance of Service by Company.) Our initial comments simply seek clarification of language that appears in renumbered subpart (5)(d) and (5)(d)(1)-(2). Specifically, it is unclear whether subpart (5)(d) is intended to require a positive response (identifying the customer name, address, telephone number, and date of application), be submitted to the Commission for all applications retrieved regardless of whether an application is accepted or whether a response is required only for applications rejected "for" one of two reasons described in (5)(d)(1) or (2). If the former, i.e., that a positive response is required 100% of the time, it may help to add a number 3 that states "Applications accepted" or something to this effect. Our only other comment is to propose substituting "or" for "and" between subparts (5)(d)(1) and (2).

Thanks for considering these comments.

Regards,  
Bob

**Robert D. Meehan - Director, Regulatory**  
FairPoint Communications | 770 Elm Street, Manchester, NH 03101 |  
603.656.8116 office | 603.716.6045 cell |

**Rosanne Gervasi**

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**Subject:** FW: Lifeline - Proposed new rule (25-4.0665) - new Section 7 question

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**From:** McLaughlin, Leslie (CCI-Southeast) [<mailto:Leslie.McLaughlin@cox.com>]  
**Sent:** Friday, July 14, 2017 3:52 PM  
**To:** Rosanne Gervasi  
**Cc:** Greg Fogleman; Beth Salak; Corcoran, Martin (CCI-Atlanta)  
**Subject:** RE: Lifeline - Proposed new rule (25-4.0665) - new Section 7 question

Rosanne, there's one question we'd like to ask on behalf of Cox FL Telcom: my reading of new Section 7 would lead me to conclude that the applications mentioned in this section would be in addition to/other than the ones already being received and processed via the Commission's secure web portal. We're just seeing confirmation as to whether the intent of this section is actually to include in its scope those applications sent directly to the ETC by the applicant in addition to those received via the secure portal, as this may pose some type of operational challenge -- thanks!

With best regards,  
*Leslie*

COX FLORIDA TELCOM, L.P.

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(7)(13) Within 20 days of rejecting a Lifeline application, an eligible telecommunications carrier must provide written notice to the a customer within 30 days of receipt of the application providing the reason for rejecting the a-rejected Lifeline application, and providing contact information for the customer to get information regarding the application denial. Rejected applications must also be reported to the Commission by the same methods as in paragraph 5(d) of this rule, with the reason why the application was rejected.