

Application for limited proceeding increase in water and wastewater rates in Orange County by

Pluris Wedgefield, Inc.

DOCKET NO. 20170166-WS

Name PHILIP J UNSER

Address 2835 BALLARD AVE
ORLANDO, FL 32833

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Application for limited proceeding increase in water and wastewater rates in Orange County by
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CONSUMER COMMENTS

~~A Water Softener, a Main Break on Maxim, an Office building, and Electronic water meters are the reason for the requested rate increase. None of which was requested by the customers.~~

I find it ironic I along with all the other customers of Pluris pay for Pluris's mistakes but they do not pay for the damage they have done to our property. Since moving to Wedgefield I have had to replace 2 salt water systems, 2 hot water heaters, a dishwasher, a refrigerator (because the ice maker quit and no one to repair) to be exact the replacement just quit. Additionally, I have had to replace 4 faucet cartridges because they froze, all 4 bath room sinks need replacing due to pitting and I did replace both sinks and faucets in the kitchen because of the same problems.

It is respectfully requested that you the Public Service Commission do the right thing and help us here in Wedgefield by denying the requested rate increase.

Thank you for the opportunity to comment.

Philip J Unser Wedgefield resident Pluris Customer 2835 Ballard Avenue
Orlando, FL 32833 (407) 679-6644
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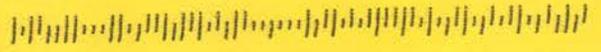
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