

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Gail Taft

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33146

Category : Other

Comments : On August 1, 2017 before Irma, the transformer which is situated in my backyard had to be replaced. It was noted that a vegetation trim was necessary and work request 7737991 was entered which provided for any resultant debris to be cleaned and removed by FPL within one business day. Despite repeated calls and an email from FPL stating that the work would be accomplished, the trim was never completed.

Power restoration from Irma took place on 9/15/17 and my backyard was used as a dumping ground, with two of my neighbors large trees felled into my yard and all of my vegetation trimmed back way beyond necessity. The debris was left and clean up cost over \$1200, not including days of family labor. FPL says not responsible despite pre-existing work request.

On 10/27/17 FPL came to replace line in my neighbors yard and again left piles of tree debris in my yard-four hours of clean up despite a call to have such debris removed.

What is the agreement with PSC regarding debris removal?