CORRESPONDENCE 12/18/2017 DOCUMENT NO. 10685-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Mason Maddox

Electric Utility Provider: El802 - Florida Power & Light Company

Zip Code: 34239

Category: Power restoration time

Comments: So.... After 8 days of our power being out I spoke with a power and light worker from Virginia who was in this area helping out the Florida Power & Light company to restore power to neighborhoods in Sarasota. He told me and I quote: "85% of the issues within neighborhoods that he saw without power were due to the fact that simple and basic maintenance had been neglected from the Florida Power & Light company". Had branches been trimmed away from wires there would have been very few issues with power being out for home owners. In our own neighborhood of Southgate no trees were down, power was out for 8 days due to branches being on the wires. I find this to be unacceptable and extremely frustrating. Who has the responsibility to keep the branches trimmed away from the wires?

The next storm that hits (Irma really wasn't that bad of a storm) the same issues with power going out will happen. I'm happy to pay more in my light bill if necessary to have the lines maintained.