

Brandy Butler

From: Ruth McHargue
Sent: Tuesday, December 19, 2017 5:45 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 20160101

Customer correspondence

From: Consumer Contact
Sent: Tuesday, December 19, 2017 2:14 PM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copy on file, see 1265417C.

From: Pam Sabia [<mailto:pamsabia@gmail.com>]
Sent: Tuesday, December 19, 2017 2:07 PM
To: Consumer Contact
Subject: Water Bill

Dear Sir:

I received my water bill and over the last two months my water bill has doubled and now tripled this month.

It is unacceptable to experience this kind of rate increase--200% and 300%. I do not understand how your organization can approve such an increase over a short time as this.

I have rentals properties and I would never expect to raise my tenants rent by doubling their rent. How can you possible approve such an increase?

I am in total agreement to increases as the cost of products and services increase but to increase the water bill this much in one year is ludicrous!

What is your explanation for this kind of increase?

Pam Sabia