

**Brandy Butler**

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**From:** Angie Calhoun  
**Sent:** Thursday, December 21, 2017 10:27 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket No. 20160101

Customer correspondence for docket 20160101

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**From:** Flory, Melissa [[mailto:melissa\\_flory@scps.k12.fl.us](mailto:melissa_flory@scps.k12.fl.us)]  
**Sent:** Thursday, December 21, 2017 10:14 AM  
**To:** Consumer Contact  
**Cc:** Flory, Melissa  
**Subject:** Increase in Water Bill - "Utilities, Inc. Florida Docket No. 20160101 approved rate increase request"

The substantial increase in the water rate is ridiculous. If the cost of living increase is less than 3% , how does the water company get away with almost a 50-70% increase in water rates? My bill has more than doubled.

Sincerely,

Melissa Wenstrom Flory  
Lake Mary High School  
Assistant Principal  
(407)320-9506

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