

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Michele Knight

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 33703

Category : Other

Comments : Do NOT allow this company to charge it's customers a recovery fee due to their failed promises after Hurricane Irma! They already have the highest charged rates in the Southeast...and now they want to "recoup" money lost from a natural disaster? Due to the poor electrical infrastructure that they refuse to fix, poor communication during the storm, and the fact that DUKE ENERGY FAILED TO SUPPLY ENOUGH FUEL FOR THEIR TRUCKS (which hundreds sat at Derby Lane in St. Pete, Florida "staged" for days, because they failed to get trucks enough fuel to handle the outages, and used out of state companies to provide service restoration)...and now, they want to stick it to their customers (who have no other electric company to go to... MONOPOLY!) FOR THREE YEARS?

DONT LET THIS HAPPEN! PLEASE DO NOT ALLOW THEM TO GET MORE MONEY FROM STRUGGLING CUSTOMERS!