

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : jacqueline koontz

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 34761

Category : Other

Comments : Please do not allow any of the power companies to charge their customers more money due to Irma. If you look at their financials you will see bonuses given when the money should have been put into a disaster fund. This is Florida and it's not about IF a hurricane will hit but WHEN. Also, in many places they allowed the poles to go unwatched for wear and tear as well as trees growing too close and too big to the lines. People lost a lot of money for food loss, staying in hotels or just leaving the area until their electric was restored and the power companies aren't paying them back that is a loss therefore it is only right for the power company to take a loss. Thank you. Please do the moral thing and not allow the power companies to take advantage of their customers due to poor planning on their part.